
Tariff Schedule Applicable to
RESALE COMMON CARRIER SERVICE

of

Frontier Communications Online And Long Distance Inc.

Applying to Intrastate Interexchange Resale Common Carrier Communications Services Between Points in the State of California and Containing Rules and Regulations Governing Service.

CHECK SHEET

Sheets of this tariff as listed below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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1	17th Revised*	34	1 st Revised	67	1 st Revised
2	11 th Revised	35	Original	68	Original
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4	11 th Revised	37	1 st Revised	70	1 st Revised
5	Original	38	1 st Revised	71	1 st Revised
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7	1 st Revised	40	Original	73	Original
8	Original	41	Original	74	Original
9	1 st Revised	42	Original	74.1	1 st Revised
10	1 st Revised	43	Original	74.2	1 st Revised
11	2 nd Revised	44	Original	74.3	1 st Revised
12	1 st Revised	45	1 st Revised	74.4	Original
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26	1 st Revised	59	Original	83	1 st Revised
27	Original	60	Original	84	Original
28	Original	61	1 st Revised	85	Original
29	Original	62	1 st Revised	86	Original
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				90	1 st Revised

* Indicates those pages included with this filing.

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92	1 st Revised	118	Original	152	1 st Revised
93	1 st Revised	119	Original	153	1 st Revised
94	1 st Revised	120	Original	154	1 st Revised
95	1 st Revised	121	Original	155	1 st Revised
95.1	Original	122	1 st Revised	156	1 st Revised
95.2	Original	123	Original	157	1 st Revised
95.3	Original	124	Original	158	1 st Revised
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97	2 nd Revised	130	Original	164	1 st Revised
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101	Original	134	1 st Revised	168	1 st Revised
102	Original	135	1 st Revised	169	1 st Revised
103	Original	136	1 st Revised	170	Original
104	Original	137	Original	171	1 st Revised
105	Original	138	Original	172	Original
106	Original	139	Original	173	Original
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108	Original	141	Original	175	Original
109	Original	142	Original	176	Original
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Advice Letter No. 19
 Decision No.
 Resolution No.

Issued By
 Vice President
 Regulatory Affairs

Date Filed: 06/27/24
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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CA.PUC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the CA.PUC follow in their tariff approval process, the most current sheet number on file with the PUC is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.a
 - 2.1.1.A.1.a.1
- D. Check Sheets - When a tariff filing is made with the Ca. PUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

PRELIMINARY STATEMENT

This tariff contains the regulations and rates applicable to the furnishing of intrastate interexchange resale common carrier communications service by FRONTIER Communications Online And Long Distance Inc. between locations within the State of California.

EXPLANATION OF SYMBOLS

- (C) - To signify changed listing, rule, or condition which may affect rates or charges.
- (D) - To signify discontinued material, including listing, rate, rule or condition.
- (I) - To signify increase.
- (L) - To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule or condition.
- (N) - To signify new material including listing, rate, rule or condition.
- (R) - To signify reduction
- (T) - To signify a change in wording of text but not change in rate, rule or condition.

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SERVICE AREA MAP

The Company provides resold interexchange telecommunications services throughout the entire state to Customers served by equal access end offices. Frontier Communications Online And Long Distance Inc. provides resold intrastate interexchange telecommunications services as authorized by the California Public Utilities Commission.

APPLICATION OF TARIFF

This tariff sets forth the rules, services and rates of Frontier Communications Online And Long Distance Inc. applicable to its provision of resold interexchange telecommunications services in the State of California.

The Company has been authorized by the California Public Utilities Commission (CPUC) to provide resold interexchange telecommunications services.

The rules, services and rates contained herein are subject to change pursuant to the rules and regulations of the CPUC and its provision of interexchange services throughout the State of California.

All applicable charges associated with any service may be found on the Company's website at: <http://www.frontier.com/>. In addition, service charges, taxes and fees, federal, state and local surcharges are added to the Customer's bill as listed in Section 2.8 - Issuance and Payment of Bills.

AVAILABILITY OF THE COMPANY'S TARIFF

Complete copies of the Company's Advice Letters and current tariff are maintained at the Company's business offices located at:

Frontier Communications Online And Long Distance Inc.
9260 E. Stockton Blvd.
Elk Grove, CA 95759
Telephone: (916) 686-3590
Facsimile: (916) 686-3569
Website: <http://www.frontier.com>

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In addition, current and historical tariff pages of the tariff are also available for inspection at the California Public Utilities Commission located at:

Telecommunications Division
California Public Utilities Commission
505 Van Ness Avenue, 3rd Floor
San Francisco, CA 94102
(415) 703-1170

This tariff may also be viewed online at <http://www.frontier.com/>.

SECTION 1 - DEFINITIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A local channel for voice, data, or video communications, which connects the Customer location to a location of the Company or its underlying carrier or service provider.

Access Local Loop - A dedicated line and related facilities that connect the Customer location to the Company's Point of Presence (POP). Access Local Loop facilities are attached at both ends of an end-to-end circuit.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the Customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

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Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

SECTION 1 - DEFINITIONS

Casual Calling - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

Collect - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (T)
(T)

Commission - The California Public Utilities Commission.

Company - Frontier Communications Online And Long Distance Inc., unless stated otherwise.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity, which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company, which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Dedicated Access - A dedicated communications channel that terminates on a switch facility provided by the Company.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes, such as 101XXXX.

Initial And Additional Period - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

Interoffice Channel (IOC) - The IOC is the dedicated transport facility between the Company's points of presence.

ISDN - Integrated Services Digital Network.

SECTION 1 - DEFINITIONS, (Cont'd.)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered pursuant to this tariff.

Operator Assisted Person to Person Call - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

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Operator Assisted Station to Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Operator Assisted Third Number Billed - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

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PBX - Private Branch Exchange

Premises - The physical space designated by the Customer for the termination of the Company's service.

Presubscription - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Sub-Minute Rating - Consists of the initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate, which is less than one full minute.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

SECTION 2 - RULES

2.1 Description of Service

2.1.1 The Company's service is furnished to Customers for interexchange communications originating and terminating within the State of California under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

2.1 Application for Service

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required Notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper Notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

2.3 Contracts

(Copies of contracts no longer required as part of the tariff under Decision 90-08-032, August 8, 1990)

SECTION 2 - RULES, (Cont'd.)

2.4 Special Information Required On Forms

(Business forms no long required as part of the tariff under Decision 90-08-032, August 8, 1990)

2.5 Establishment and Re-establishment of Credit

The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.

2.6 Advance Payments and Deposits

2.6.1 Deposits

If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit, which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If a deposit is held more than one month, interest in the amount of 7% shall be paid. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.6.2 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of, or in addition to, a security deposit. The advance payment shall be in an amount equal to, or less than, estimated installation charges plus two months' estimated billing.

SECTION 2 - RULES, (Cont'd.)

2.7 Notices

Notice of late payment and possible disconnection may be sent to Customers, when applicable. Such notice will be sent via First Class U.S. Mail. See Rule No. 11 (D).

2.8 Issuance and Payment of Bills

2.8.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment charges for Customers who have their charges billed by an affiliated local exchange company will be the late payment charge applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment charge of 1.5% or \$9.00 (whichever is greater) per month. The late payment date will not be less than twenty-two (22) days from the date of mailing. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency. (T)
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2.8.2 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or Customers. The Customer is also responsible for payment of charges for all other third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8.3 Reserved For Future Use

SECTION 2 - RULES, (Cont'd.)

2.8 Issuance and Payment of Bills, (Cont'd.)

- 2.8.4 The Company shall assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.8.5 The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.8.6 Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program Surcharge rates and the CPUC Reimbursement Fee rate to intrastate services. For a list of the Public program surcharges and Reimbursement Fee, and the amounts, please refer to the A T & T (f/k/a SBC California) tariffs.

Exclusions to the CPUC mandated Public Program Surcharge rates are as follows:

- A. Universal Lifeline Telephone Service (ULTS) billings
- B. Charges to other certificated carriers for services that are to be resold
- C. Coin Sent paid telephone calls (coin in box) and debit card calls
- D. Customer-specific contracts effective before September 15, 1994
- E. Usage Charges for coin-operated pay telephones
- F. Directory advertising
- G. One-way radio paging

Exclusions to the CPUC Reimbursement Fee rate are as follows:

- A. Directory advertising and sales
- B. Terminal equipment sales
- C. Inter-utility sales

SECTION 2 - RULES, (Cont'd.)

2.9 Disputed Bills

Terms of payment shall be according to the rules, regulations, and laws of the State of California. Any objection to billed charges should be reported within 60 days in writing to FRONTIER Communications Online And Long Distance Inc. Adjustments to Customer's bills shall be made when circumstances exist which reasonably indicate that such adjustments are appropriate.

In the case of a billing dispute or other complaint which is not resolved to the Customer's satisfaction by the billing agency or the Company, the Customer may appeal to the Public Utilities Commission of the State of California at the following location:

California Public Utilities Commission
State Office Building
505 Van Ness Avenue
San Francisco, California 94102
1-415 703-1170
1-800 649-7570
TDD: 1-800 229-6846
Online: www.cpuc.ca.gov

SECTION 2 - RULES, (Cont'd.)

2.9 Disputed Bills, (Cont'd.)

The Company or the Billing Agent will acknowledge the complaint within thirty (30) days from the date the dispute was reported and make every attempt to resolve the billing dispute within sixty (60) days from the date the dispute was reported to the Company. The Company shall investigate the charges the Customer has informed the Company are in question, and shall reach a determination and communicate it to the Customer within thirty (30) days. During the time the investigation is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge. If the Customer prevails, the no late charge or penalty may be imposed on the amount in dispute.

The Company will not disconnect service to a Customer for nonpayment of a disputed amount if the Customer has: (a) submitted a claim to CAB for informal review; and (b) deposited the disputed amount with the Commission. No late charge or penalty may be imposed on the amount in dispute deposited with the Commission. During the time any CAB review is pending, no late charges or penalties will be collected, the charge will not be sent to collection and no adverse credit report will be made based on non-payment of the charge.

The Company will not disconnect service to a Customer before seven (7) calendar days after the date the Company notifies the subscriber in writing of the results of the investigation. The Company will not disconnect service prior to the due date shown on the bill.

The Customer has the right to refer billing disputes and any other complaints to the Company at:

Frontier Communications Online And Long Distance Inc.
Toll-Free: (800) 921-8101

SECTION 2 - RULES, (Cont'd.)

2.10 Discontinuance and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.10.1 Cancellation by the Customer

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Customers may cancel without termination fees or penalties any new tariffed service or any new contract for service within 30 days after the new service is initiated. This Rule does not relieve the Customer from payment for per use and normal recurring charges applicable to the service incurred before canceling, or for the reasonable cost of work done on the Customer's premises (such as wiring or equipment installation) before the Customer canceled.

2.10.2 Refusal, Suspension or Cancellation of Service without Prior Notice

A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk.

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B. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this tariff, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

SECTION 2 - RULES, (Cont'd.)

2.10 Discontinuance and Restoration of Service, (Cont'd.)

2.10.2 Refusal, Suspension or Cancellation of Service without Prior Notice, (Cont'd.)

- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction. (D)
- D. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay. (T)
- E. Without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others. (T)
- F. Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this tariff. (T)
- G. Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. (T)

SECTION 2 - RULES, (Cont'd.)

2.10 Discontinuance and Restoration of Service, (Cont'd.)

2.10.3 Refusal, Suspension or Cancellation of Service with Notice

The Company may refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this tariff, existing Customers shall be given 15 days written notice to comply with any rule or remedy any deficiency.

- A. The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this tariff.
- B. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- C. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E. For use of service for any purpose other than that described in this tariff for the application for service.
- F. For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this tariff.

2.10.4 Restoration of Service

If service has been refused, suspended or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension or cancellation (if other than nonpayment) is corrected.

SECTION 2 - RULES, (Cont'd.)

2.11 Information on Services and Promotional Offerings

Customers will be promptly notified of new, revised, optional rates and promotions available to them from the Company. Pertinent information regarding the Company's service is available upon request and open to public inspection by inquiring in person or writing to:

Frontier Communications Online And Long Distance Inc.
9260 E. Stockton Blvd.
Elk Grove, CA 95759
Telephone: (916) 686-3590
Facsimile: (916) 686 3569

Contact: Charles E. Born, Manager – Government and Regulatory Affairs
Telephone: (916) 686-3570
Facsimile: (916) 686-3569
Company's website at: Website: <http://www.frontier.com/>

From time to time, the Company may provide promotional offerings to introduce a current or potential Customer a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

2.12 Temporary Service

From time to time, the Company may agree to install temporary service for a Customer for demonstration purposes only. Such service will not be continued for more than 30 days. Calls placed by Customers on such temporary service will be subject to the rates and regulations provided in this tariff.

SECTION 2 - RULES, (Cont'd.)

2.13 Continuity of Service

2.13.1 The Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided, automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code. For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services with a monthly recurring charge, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

2.13.2 The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D of Chapter 47 of the Code of Federal Regulations

2.13.3 An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

SECTION 2 - RULES, (Cont'd.)

2.14 Extensions of Lines or Mains

Extension service is not offered by the Company.

2.15 Facilities on Customers' Premises and Service Connections

2.15.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

2.15.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

2.15.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

2.16 Use of Service

2.16.1 Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.

2.16.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All rights, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, or service provider, as appropriate.

2.16.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

SECTION 2 - RULES, (Cont'd.)

2.17 Limitations of Service

2.17.1 Service is offered subject to the availability of the necessary facilities and/or equipment including, but not limited to, billing systems, and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.

2.17.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.

2.17.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.

2.17.3 The Company reserves the right to refuse to process Operator Assisted Third Number Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location. (T)

2.17.4 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's tariff will be revised accordingly.

2.17.5 Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

2.17.6 The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

SECTION 2 - RULES, (Cont'd.)

2.18 Assignment or Transfer

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

2.19 Installation

No installation of the Company's services at the Customer's Premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

2.20 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.21 Minimum Service Period

The minimum service period is one month (30 days), unless otherwise specified by tariff or contract.

2.22 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to local exchange company charges including, but not limited to, message unit charges or to wireless company airtime charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

SECTION 2 - RULES, (Cont'd.)

2.23 Other Rules

- 2.23.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.23.2 For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.23.3 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.23.4 Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 2.23.5 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

SECTION 2 - RULES, (Cont'd.)

2.24 Privacy

The Company shall not make available to any other person or corporation Customer information that is not public without first obtaining the Customer's consent in accordance with Public Utilities Code Sections 2891, 2891.1 and 2893. The Company will provide the Customer, upon request, a description of how the Company handles the Customer's private information and a disclosure of ways in which such information might be used or transferred that would not be obvious to the Customer. The Company is subject to the privacy rules set forth in Appendix B of California Public Utilities Commission Decision Nos. 83-06-066, 83-06-073, and 83-09-061.

Notwithstanding the above, there are instances where the Company may be required to release certain non-public Customer information without first notifying the Customer and obtaining written consent. Consistent with the California Public Utilities Code, the Company will provide required Customer information to an emergency agency responding to a 911 call, or other call communicating an imminent threat to life or property, to a law enforcement agency in response to lawful process, to a collection agency for the purpose of collecting unpaid debts, to the CPUC pursuant to its jurisdiction, to other telephone companies, including local and long distance carriers, as necessary to provide telephone service within or between service areas, to the Federal Communications Commission or the CPUC in response to orders regarding the provision of services over the Company's facilities by parties other than the Company.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

- 3.1 General (Special Conditions Applicable to All Calling Plans)
- 3.1.1 The Company provides intrastate, interexchange telecommunications services between locations within the State of California. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.
- 3.1.2 Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3 The following intrastate services are offered as complementary services to corresponding interstate services: Validated Accounting Codes; Non-Validated Accounting Codes; Toll Free Number; Toll Free Directory Assistance Listing; Toll Free Call Routing Features; Toll Free Command Routing Feature; Toll Free Number Change ("Complementary Services"). See the applicable FCC Interstate tariff for functional descriptions of the foregoing Complementary Services, which are incorporated into this intrastate tariff by reference. See the applicable FCC Interstate tariff for interstate rates, charges, terms, and conditions applicable to the foregoing Complementary Services. There are no specific intrastate recurring or nonrecurring charges applicable to Complementary Services, other than usage charges set forth in this tariff.
- 3.1.4 The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.
- 3.1.5 Unless otherwise specified in the product description in this tariff, services offered include interLATA and intraLATA long distance service where presubscription is available. Where intraLATA presubscription to the Company is not available, the Company will offer intraLATA toll service to Customers who presubscribe to the Company's interLATA long distance services provided that the Customers dial 1010 and the Company's identification code.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance (Special Conditions Applicable to All Calling Plans)

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly Bellcore) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls (Special Conditions Applicable to All Calling Plans)

Billing for calls placed over the network is based in part on the duration of the call.

3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.3.2 Chargeable time for all station to station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator. (T)

3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.

3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.

3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges. (T)

3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny unless otherwise specified in this tariff.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods (Special Conditions Applicable to All Calling Plans)

3.4.1 Optional Calling Plan Calls

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

Unless otherwise specified in the product description in this tariff, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours, which are not included in Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

3.4.2 Long Distance Message Telecommunications Service and Operator Services

The following time of day periods apply to LDMTS and Operator Services Calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, weekdays, and all day on weekends.

* to, but not including.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service (Special Conditions Applicable to All Calling Plans)

3.5.1 General

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customer for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge or a monthly recurring charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff. (C)

Where network facilities and billing systems permit, the Company will block casual dialing.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

3.5.2 Rates and Charges

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

1. Residential ⁽¹⁾

	<u>Peak</u>	<u>Off-Peak</u>
InterLATA	\$.40	\$.40
IntraLATA	\$.40	\$.40

2. Business

	<u>Peak</u>	<u>Off-Peak</u>
InterLATA	\$.40	\$.40
IntraLATA	\$.40	\$.40

⁽¹⁾ This service offering is grandfathered for all Residential customers as of July 20, 2014. (N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services

3.6.1 Plan B Service

A. General Description

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute

Peak Rate Period	\$0.1000
Off-Peak Rate Period	\$0.1000

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$6.95
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** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service

A. General Description

Plan C Service is an optional calling plan offered to Residential Customers in conjunction with local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan C Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local calling plans described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Frontier Communications of the Southwest Inc. Cal. PUC No. C-1. Customers who subscribe to this plan are not eligible to participate in promotions except rewards for Loyal Customers.

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service, (Cont'd.)

B. Qualifying Local Services

Qualifying local services are optional residential calling plans or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability. (T)

The following optional residential calling plans and/or billing arrangements that qualify for Plan C Service are listed below and are subject to availability: (T)

Multi Package Residential Offer - Option A	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
Multi Package Residential Offer - Option B	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Frontier Local Calling Plan Plus	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Frontier Local Calling Plan	See the Frontier Communications of the Southwest Inc. Product Guide, Section 7.	
Local and Toll Service	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6.	
Local Calling Plan Light	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Local Calling Plan Elite	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Regional Calling Plus 3 Features	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
Regional Essentials	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Regional Calling Value	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan C Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this Plan C Bundled Service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

(T)

D. Rates and Charges

Plan C Bundled Service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

	Rate Per Minute
Intrastate Outbound Calling	\$0.10

E. Monthly Recurring Charge

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan C Bundled Service. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:	\$4.00
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.3 Plan D Service

A. General Description

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D Service are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

Rate Per Minute

Monday - Friday	\$0.1000
Saturday - Sunday	\$0.0700

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge: \$5.50

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 Plan F Service

A. General Description

Plan F Service is and optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate tariff.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describe below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.07 per minute
\$9.00	60	\$0.07 per minute
\$22.00	300	\$0.07 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 Plan F Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic tariff. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan G Service

A. General

Plan G Service is an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute	\$0.05
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan G Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge	\$7.95
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** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 Plan H Service

A. General Description

Plan H Service is an optional calling plan which offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Directory assistance and operator assisted calls are offered at rates specified in Sections 4.1 and 4.2 of this tariff.

If the Customer discontinues International Option 1 Service, Plan H Service will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

B. Usage Rates

	<u>Per Minute</u>
Direct Dial	\$0.10

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan J Service

A. General Description

Plan J Service is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to qualifying local services provided by an affiliate of the Company, as described below. Plan J Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following local calling plans in accordance with the descriptions and regulations for the plan as contained in the relevant sections of the affiliated company tariff. (T)

Local and Toll Service See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

Local Calling Plan Light See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

Plan J Service offers 300 minutes of Peak (i.e., Daytime) rate period calling and unlimited calling during the Off-Peak (i.e., Night and Weekend), rate period (subject to the restrictions set forth in Section C below). The 300 minutes can be used for all interLATA interexchange direct dialed calling calls, excluding minutes used for Operator Assisted Calling, Directory Assistance, and any International calling.

Customers who discontinue or cancel the Company's service or the affiliated local exchange carrier's qualifying calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. Customers who forfeit eligibility for this Plan J and remain presubscribed to the Company's service will default to Plan F Service, 300 Minute Allotment rates described in Schedule 2.F.2 unless another Optional Residential Service is selected by the Customer. Customers who subscribe to Plan J Service are not eligible to participate in any free minutes promotions. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan J Service, (Cont'd.)

B. Time of Day Rate Periods and Usage Measurements

For the purpose of determining charges, the following time-of-day rate periods apply:

Rate Period	Including	Times
Off-Peak	Night	12:00 am to 5:59 am Monday through Friday, 9:01 pm to 11:59 pm, Monday through Friday
	Weekend	12:00 am Saturday to 11:59 pm Sunday
Peak	Daytime	All other time periods not included in the Off-Peak times specified above.

All calls are recorded in one minute increments. Total monthly usage is determined by measuring each call individually and rounding the call to the next full minute on a per-call basis. The total monthly usage during a billing period is the sum of the minutes computed for each individual call in the Peak Rate Period. The total usage sum, minus the monthly call allowance, is multiplied by the usage rate specified below. The resulting product is then rounded up to the next cent.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan J Service, (Cont'd.)

C. Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan J. A fixed allotment of interLATA interexchange calling minutes is included in the MRC as specified below (excluding minutes used for Operator Assisted calls, Directory Assistance calls, and any International calling). Interstate service is provided in accordance with the corresponding interstate rate schedules. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Additional Peak/Daytime minutes beyond the 300 allotted minutes are available and billed on a per minute basis as set forth below.

If the Customer uses the Plan for non residential purposes, including but not limited to commercial facsimile, resale, three way calling, telemarketing, permanent internet connections, and autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to LDMTS rates, as a result of non residential use.

B. Monthly Recurring and Usage Charges

Monthly Recurring Charge	Day Time or Peak Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$20.00	300	\$0.08

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited

A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for Plan K Service - Unlimited, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package described below. Plan K Service - Unlimited intrastate service is only available to Customers that are also presubscribed to the Company's interstate Plan K Service - Unlimited.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one-minute increments.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

A. General Description, (Cont'd.)

A Plan K Service - Unlimited Supplement is also available, but is only offered to Customers in the affiliated local exchange company serving areas who also subscribe to one of the qualifying local calling plans provided by affiliates of the Company. Customers outside the affiliated local exchange company serving area may also purchase the Plan K Service - Unlimited Supplement if they subscribe to a residential calling plan from a local exchange carrier with the same combination of services and features as described in the affiliated local exchange company tariff referenced below. The Plan K Service - Unlimited Supplement provides the Customer unlimited direct dialed intraLATA interexchange calling. A Customer who qualifies for Plan K Service - Unlimited by purchasing a qualifying Frontier Local Calling Plan as described below must purchase the Plan K Service - Unlimited Supplement. (T)

Local Calling Plan Light See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

Local Calling Plan Elite See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

Minutes used for Operator Assisted Calling and Directory Assistance are excluded from the Plan K Service - Unlimited Supplement. All calls are recorded in one minute increments. Note that the Plan K Service - Unlimited Supplement is not available on a stand-alone basis and can only be purchased if the Customer also purchases Plan K Service - Unlimited. Plan K Service - Unlimited Supplement is an intrastate intraLATA service that can only be purchased in connection with a qualifying Frontier Local Calling Plan as described above. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

B. Qualifying Local Services

The qualifying local services for Plan K Service - Unlimited are optional residential calling plans or billing arrangements offered by an affiliated local exchange company (in the affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of the affiliated local exchange company serving areas). There are four types of qualifying packages. The first two types offer the Customer a combination of basic local service or zone usage measurement service, and an optional feature package for one monthly charge (e.g., Local Calling Plan Light and Local Calling Plan Elite). The other two types (Type 1 or Type 2) offer the Customer a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. (T)

Note that if the Customer purchases Local Calling Plan Light or Local Calling Plan Elite from an affiliated local exchange company (in an affiliated local exchange company serving areas) or a comparable package from a local exchange carrier outside of the affiliated local exchange company serving area, the Customer must also purchase the Plan K Service - Unlimited Supplement in order to qualify for Plan K Service - Unlimited. (T)

The Customer who is located in a affiliated local exchange company serving area must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following calling plans from a affiliated local exchange company. A Customer who is located outside of an affiliated local exchange serving area must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a local service from a local exchange carrier that is comparable to the affiliated local exchange carrier offerings described below (i.e., Local Calling Plan Light and Local Calling Plan Elite) or Type 1 or Type 2. (T)

Local Calling Plan Light See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

Local Calling Plan Elite See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

B. Qualifying Local Services, (Cont'd.)

1. Type 1 Package

The Type 1 Package is an optional residential calling plan that provides the Customer with a combination of basic local service, unlimited intraLATA toll service and an optional feature package for one monthly charge. The qualifying residential calling plan must offer at least the following for a single package price: (T)

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance, and
- e. A choice of calling features from the list provided below:

Three Way Calling, Distinctive Ring, Busy Redial, *69, Speed Dial 8 and/or 30, Call Forwarding, Ultra Forward, Voice Dialing, Select Call Forwarding, Call Forwarding Busy Line, Call Forwarding/Don't Answer, Caller ID, Call Waiting ID, Call Waiting, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Internet Call Manager, Standard Home Voice Mail. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

B. Qualifying Local Services, (Cont'd.)

2. Type 2 Package

The Type 2 Package is an optional residential calling plan that provides the Customer with a combination of basic local service, intraLATA toll service and an optional feature package for one monthly charge. The qualifying residential calling plan must offer at least the following for a single package price: (T)

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below:

Caller ID with Name, Caller ID-Number Only, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer, Call Waiting, Call Waiting ID with Name, Call Waiting ID Deluxe with Name, Home Voice Mail Standard, Speed Dialing 8 and/or 30, Three Way Calling. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. (T)

The Customer who forfeits eligibility for this Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable) and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in this tariff, unless the Customer selects another Optional Residential Service. If a Customer who subscribes to Plan K Service - Unlimited and the Plan K Service - Unlimited Supplement drops the Plan K Service - Unlimited by changing long distance carriers, but still retains the Company for regional toll service, the Customer's Plan K Service - Unlimited Supplement will default to Plan F Service (30 Minute Allotment) rates described in this tariff, unless the Customer selects another Optional Residential Service.

The Customer who subscribes to Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable) is not eligible to participate in any free minutes promotions.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

This calling plan is only offered where billing and system capability exists.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited (and Plan K Service - Unlimited Supplement, if applicable). The applicable MRC(s) applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC(s) will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited direct dialed interLATA interexchange calling is included in the MRC for Plan K Service - Unlimited as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls. Unlimited direct dialed intraLATA interexchange calling is included in the MRC for the Customer who subscribes to the Plan K Service - Unlimited Supplement (excluding minutes used for Operator Assisted calls and Directory Assistance calls).

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan K Service - Unlimited, (Cont'd.)

D. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When Plan K Service - Unlimited is purchased in connection with the Plan K Service - Unlimited interstate plan, the MRC specified below applies only once. When the Plan K Service - Unlimited Supplement is purchased in connection with the Plan K Service - Unlimited intrastate plan and the Plan K Service - Unlimited interstate plan, the MRC below is in addition to the \$15.00 MRC associated with Plan K Service - Unlimited. When a Customer subscribes to both Plan K Service - Unlimited and the Plan K Service - Unlimited Supplement, the two MRC's will appear on the Customer's bill as a single combined MRC charge (i.e., a \$25.00 charge instead of a \$15.00 charge and a \$10.00 charge).

Plan K Service - Unlimited Monthly Recurring Charge	\$17.04
Plan K Service - Unlimited Supplement Monthly Recurring Charge	\$10.00

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan L Service

A. General Description

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

B. Value Option

1. Description

The Value Option is offered to Plan L Customers in conjunction with local services provided by affiliates of the Company as described below. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following calling plans in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Frontier Communications of the Southwest Inc. Product Guide.

(T)

This plan is an add-on service to the interstate Plan L Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

2. Qualifying Frontier Local Calling Plan Types (T)

Local Calling Plan Light	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
Local Calling Plan Elite	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Local and Toll Service	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Frontier Local Calling Plan Plus	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Frontier Local Calling Plan	See the Frontier Communications of the Southwest Inc. Product Guide, Section 7.	
Regional Essentials	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
Regional Calling Value	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

3. Limitations of Service

Customers who cease purchasing one of the qualifying local calling plans described in paragraph 2 above shall forfeit eligibility for the Value Option. (T)
(T)

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Plan L rates as described in the section below of this tariff unless another Optional Residential Service is selected by the Customer.

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Plan L subscribers.

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Value Option does not apply to all lines in an account, unless each line qualifies separately.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan L Service, (Cont'd.)

C. Rates and Charges

1. Plan L Service Rates

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge

Per Account \$6.00

b. Usage Rates

Per Minute \$0.05

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan L Service, (Cont'd.)

C. Rates and Charges, (Cont'd.)

2. Value Option Rates

a. Application of Charges

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for International calling.

b. Usage Rates

If the Customer subscribes to the Company's Plan L Service and to any of the qualifying services listed in this section:

Intrastate Outbound Calling	
Rate Per Minute	\$0.08

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan M Service

A. General Description

Plan M Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described in "Qualifying Frontier Local Calling Plan Types" below. (T)

This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan M Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan M Service, (Cont'd.)

B.	Qualifying Frontier Local Calling Plan Types		(T)
	Local Calling Plan Light	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
	Local Calling Plan Elite	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
	Local and Toll Service	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6.	
	Frontier Local Calling Plan Plus	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
	Frontier Local Calling Plan	See the Frontier Communications of the Southwest Inc. Product Guide, Section 7.	
	Regional Calling Plus 3 Features	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
	Regional Essentials	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	
	Regional Calling Value	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan M Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in this tariff, unless another Optional Residential Service is selected by the Customer.

(T)

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan M Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

a. Monthly Recurring Charge

Per Line \$5.00

b. Usage Rates and Charges

Intrastate Outbound Calling Rate Per Minute \$0.05

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited

A. General Description

Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local calling plan as described in “Qualifying Local Service” below. (T)

This plan is available 24 hours a day, seven days a week for all interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local calling plan. (T)

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local service is an optional residential calling plan offered by an affiliated local exchange company (in an affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas) that provides the Customer with a combination of basic local service, unlimited intraLATA toll service, and a choice of up to three calling features for one monthly charge. Feature selection is subject to availability. (T)

The following optional residential calling plan that qualifies for Plan N Service – Unlimited is listed below and is further described in the affiliated company’s intrastate tariffs. The qualifying calling plan is subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following calling plan in accordance with the descriptions and regulations for the respective plan as contained in the relevant sections, as identified below: (T)

Regional Calling Plus 3 Features	See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A.	(T)
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This unlimited plan is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential calling plan from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local calling plan. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in described in this tariff, unless the Customer selects another Optional Residential Service. (T)

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$16.99
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	*	(C)
Monthly Recurring Charge	*	(C)

*Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local calling plan as described in “Qualifying Local Service” below. (T)

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local calling plan. (T)

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local services are optional residential calling plans offered by an affiliated local exchange company (in an affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying Frontier Local Calling Plan also includes additional calling features (e.g., voicemail, call waiting, caller ID). (T)

The following optional residential calling plans that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company’s intrastate tariffs. The qualifying calling plans are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following calling plans in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below: (T)

- | | | |
|------------------------|--|-----|
| Regional Essentials | See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. | (T) |
| Regional Calling Value | See the Frontier Communications of the Southwest Inc. Product Guide, Section 6A. | (T) |

Plan O Service – Unlimited is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential calling plan from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local calling plans. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local calling plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in this tariff, unless the Customer selects another Optional Residential Service. (T)

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$12.95
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.14 Plan P Service

A. General Description

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

Per Minute Rate: \$0.12

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.15 Reserved For Future Use

(T)

(L)

(L)

Material relocated to Section 6, Obsolete Services.

(N)

Advice Letter No. 6
Decision No.
Resolution No.

Issued By
Kenneth Mason, Vice President

Date Filed: 07/12/12
Effective Date: 07/14/12

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.15 Reserved For Future Use

(T)

(L)

(L)

Material relocated to Section 6, Obsolete Services.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.15 Reserved For Future Use

(T)

(L)

(L)

Material relocated to Section 6, Obsolete Services.

(N)

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Resolution No.

Issued By
Kenneth Mason, Vice President

Date Filed: 07/12/12
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.16 Frontier Digital Phone Unlimited Service

(N)

A. General

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

B. Rates and Charges

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday
N= Night	12:00 AM - 7:59AM	

C. Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services. Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.16 Frontier Digital Phone Unlimited Service, (Cont'd.)

(N)

C. Usage Charges, (Cont'd.)

Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier Online and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

D. Rates and Charges	<u>Rate Per Minute</u>
Canadian	\$.05

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.16 Frontier Digital Phone Essentials, (Cont'd.)

(N)

A. General

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier Digital Phone Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Phone Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

B. Usage Charges

With the Frontier Digital Phone Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30-minute BOT for the Frontier Digital Phone Essentials can be found in the Frontier On-Line and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier On-Line and Long Distance, Inc.

C. Rates and Charges

Rate Per Minute

Overage Rate	\$.10
Canadian Rate	\$.05

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.17 Residential Simple Rate Plan

A. General Description

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

B. Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

C. Rates and Charges

	<u>Rate Per Minute</u>
Outbound (1+) -	\$0.10

(L)

(L)

(L) Material relocated to Page 95.6.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

(N)

3.6.18 Frontier Residential Unlimited Voice Service

A. General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or the Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

B. Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.18 Frontier Residential Unlimited Voice Service, (Cont'd.)

B. Usage Charges, (Cont'd.)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services

3.7.1 In State out of State Calling Plan (T)

The In State out of State Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (T)

This plan is an add-on service to the interstate In State out of State Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff. (T)

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 In State out of State Calling Plan, (Cont'd.)

(T)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on In State out of State Calling Plan to either a one or three year term on Flat Per Minute Rate Business Calling or Frontier Call Plans.

(T)

(T)

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(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 In State out of State Calling Plan, (Cont'd.)

(T)

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.120	\$0.070	\$0.060

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.120	\$0.070	\$0.060

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance

A. General Description

Business Unlimited Long Distance is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance. To qualify for Business Unlimited Long Distance, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital Centrex service that include:

1. Unlimited local exchange calling, and
2. Unlimited Zone Usage Message (ZUM) and
3. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local, IntraLATA and ZUM calling for a flat rate monthly price.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

C. Limitations of Service

Business Unlimited Long Distance is not available with the following local/intraLATA business services: Digital Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

(T)

Business Unlimited Long Distance is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. This service may only be purchased on up to ten (10) qualifying lines.

Specific call detail information is not available with this flat rated service.

The Customer may discontinue enrollment in Business Unlimited Long Distance at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

C. Limitations of Service, (Cont'd.)

The Customer who forfeits eligibility for this Business Unlimited Long Distance and remains presubscribed to the Company's service will default to either In State out of State Calling Plan or High-volume Discount LD Plan depending on the Customer's presubscribed service on other lines. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier All Plans, unless the Customer selects another Optional Business Service. (T)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans, described in this tariff, as a result of the Customer's use of the service for non-eligible uses as set forth herein. (T)

This calling plan is only offered where billing and system capabilities exist.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

SECTION 3 – DESCRIPTION OF SERVICE AND RATES, (Cont’d.)

3.7 Optional Business Services, (Cont’d.)

3.7.2 Business Unlimited Long Distance, (Cont’d.)

E. Bundled Service Option

1. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following calling plan in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

(T)

Unlimited Local and Toll Usage for Business -	Frontier Communications of the Southwest Inc. Product Guide, Section 6A
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Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Flexible Telephone System for Business	Frontier Communications of the Southwest Inc. Product Guide, Section 6A
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(T)
(T)

Single Line Business Pack	Frontier Communications of the Southwest Inc. Product Guide, Section 6A
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(T)

Solutions for Business Bundle	Frontier Communications of the Southwest Inc. Product Guide, Section 6A
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business Digital Service services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, public telephone services, Frontier Call Plans, and analog to digital conversion digital PBX services or the equivalents of any such services. (T)

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

Specific call detail information is not available with this flat rated service.

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to Firm Rate Plus service, described in this tariff, as a result of the Customer's use of the service for non-eligible uses as set forth herein. (T)

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to Business In State out of State Calling Plan. If there is no other plan on the account or for single line accounts, the Customer will default to In State out of State Calling Plan unless the Customer selects another Optional Business Service. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

3. One Year Term Option

The Customer has the option to commit to a one-year term for the service. This option is only available when Customer agrees to a one-year term on the qualifying services provided by affiliates of the Company.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless the Company has provided 30 days notice of any change.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability

If the one-year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the Customer terminates service after such 60-day period and prior to the completion of the one year term, the Customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Bundled Service Option Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 Business Unlimited Long Distance, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges, (Cont'd.)

b. Rates

	Month To Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00
Toll Free, per minute	\$0.06	\$0.06

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Flat Per Minute Rate Business Calling Plan (T)

A. General Description

The Flat Per Minute Rate Business Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff. (T)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the Flat Per Minute Rate Business Calling Plan rates as specified in this tariff. (T)

B. Billing Increments

Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access (Month to Month)	18 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Flat Per Minute Rate Business Calling Plan, (Cont'd.)

(T)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on Flat Per Minute Rate Business Calling Plan to either a one or three year term on In State out of State Calling Plan or Frontier Call Plan.

(T)
|
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 Flat Per Minute Rate Business Calling Plan, (Cont'd.)

(T)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

a. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

b. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Frontier Call Plans (T)

A. General Description

The Frontier Call Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Frontier Call Plan Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate Frontier Call Plan. (T)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Frontier Call Plan is terminated by the Customer, including: (T)

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Frontier Call Plans, (Cont'd.)

(T)

B. Termination Liability, (Cont'd.)

Early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer moves from a one or three year term on Frontier Call Plan to Unlimited Long Distance.

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Frontier Call Plans, (Cont.)

(T)

C. Rates and Charges

1. Billing Increments

Partial increments are rounded to the next increment.

Initial Increment
18 seconds

Additional Increment
6 seconds

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Frontier Call Plans, (Cont'd.)

(T)

C. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee (MUG) level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audio conferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

(T)

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Frontier Call Plans, (Cont'd.)

(T)

C. Rates and Charges, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Cents

(N)

Interstate

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

There is a monthly minimum usage level (MMUL) the plan, as set forth in Section 3. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service, which is set forth below. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

A minimum usage level of \$25.00 per month is required.

Intrastate

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 Business Cents (Cont'd)

Rates and Charges

<u>Interstate</u>	<u>Monthly Charge</u>	<u>Rates per Minute</u>
1+	\$4.99	\$.040
Toll Free	\$2.99	\$.045

A minimum usage level of \$25.00 per month is required.

Intrastate

1+	\$.040
Toll Free	\$.045

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.6 OneVoice Nationwide

(N)

A. General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online And Long Distance Inc., is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

B. Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

C. Rates and Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Frontier Online And Long Distance Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

	<u>Rate Per Minute</u>
Data Calls per minute	\$.10

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.7 OneVoice 100

(N)

A. General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Online And Long Distance Inc., is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Online And Long Distance Inc., Domestic Price List.

B. Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Tariff. These calls will be billed in full minute increments.

C. Rates and Charges

	<u>Rate Per Minute</u>
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.8 Citizens Business Long Distance

(N)

A. General

Citizens Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

B. Rates and Charges

1+ and Toll Free

	No Term	1 year	2 year
\$0	.06	.0575	.0550
\$over \$500	.0575	.0550	.0525
Over \$1000	.0550	.0525	.050

3.7.9 Frontier Business Long Distance Plan

A. General

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

B. Rates and Charges

Rate Per Minute

Outbound (1+) Interstate \$0.07
 Canadian Calls \$0.07

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.10 Frontier Commercial Voice Unlimited ¹ – Grandfathered as of December 20, 2017 (C)

A. General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

B. Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in the Frontier Online and Long Distance Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

¹ This service offering is limited to existing subscribers.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Optional Residential and Business Services

3.8.1 Frontier Basic Long Distance Service

A. General

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

<u>B. Rates and Charges</u>	<u>Rate Per Minute</u>
Outbound (1+) Intrastate	\$0.40

(L)
 |
 (C)
 |
 (L)

(L) Material relocated from Page 74.7.

(N)

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator.

The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call.

If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

Directory Assistance, per call: * (C)

Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

The applicable usage charge is the rate shown below.

Per Completed Call: * (C)

Rate Per Minute: * (C)

*Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing where facilities and operating conditions permit. (T)

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

4.2.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Station to Station, Person to Person, Collect and/or Third Number Billed calls. (T)
(T)

4.2.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.

4.2.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth below.

4.2.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth below.

4.2.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

4.2.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone number when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of service. The Company shall restore service as soon as it can be provided without undue risk. The Company reserves the right to validate the credit worthiness of Customers through available called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (Cont'd.)

4.2.7 Per Call Service Charges

No Service Charge will apply when the Operator finds the called telephone line to be out of order.

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>		(C)
	<u>IntraLATA</u>	<u>InterLATA</u>	
Operator Assisted Station to Station	*	*	
Collect	*	*	
Operator Assisted Person to Person	*	*	
Operator Assisted Third Number Billed	*	*	

4.2.8 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

A. IntraLATA Usage Charges:

Peak		Off-Peak		(C)
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
*	*	*	*	

B. InterLATA Usage Charges:

Peak		Off-Peak		(C)
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
*	*	*	*	

*Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service

4.3.1 General Description

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines or to dedicated access facilities. When service is used for both interstate and intrastate calling, fixed charges apply only once. Service can be originated from the continental U.S., Hawaii and the U.S. Territories (American Samoa, Guam, Northern Mariana Islands, U.S. Virgin Islands and Puerto Rico) and can be terminated only to the continental U.S. and Hawaii.

The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services.

4.3.2 Business Toll Free Service Features

A. Business Toll Free Service Number Assignment

Business Toll Free Number Assignment provides for the assignment of a single ten-digit number (i.e. 800-XXX-XXXX). The Service allows for but does not require the Customer to use the toll free number. The assigned toll free number will terminate to an exchange access line or to dedicated access facilities.

B. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the toll free Customers desires to accept calls for a given toll free number. Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by the Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.3 Optional Toll Free Features

The following optional features are available for Business Toll Free service plans where systems and facilities exist.

A. Inbound Originating Features:

Extended Coverage – Allows a Customer to originate Toll Free Calls from Canada.

Area Code Selection –Allows a Customer to block incoming calls from specific NPAs.

Area Code/Exchange Selection – Allows a Customer to block incoming calls from specific area codes (NPAs) and exchanges (NXXs).

ANI Routing/Blocking, Per 1,000 ANIs – Allows a Customer to block incoming calls from specific telephone numbers.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.3 Optional Toll Free Features, (Cont'd.)

B. Inbound Enhanced Routing Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Percent Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Time of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Time of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

4.3.4 Toll Free Directory Assistance Listing

A toll free listing consisting of the Customer's name, address and Toll Free phone number will be listed in the Toll Free Directory Assistance Database.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.5 Rates and Charges

A. Usage Charges

The usage rates associated with the Customer's Business Calling Plan are applicable to Business Toll Free Service.

B. Service Charges

Per Toll Free Number	Monthly Recurring Charge	Nonrecurring Charge
	\$15.00	\$15.00

C. Optional Toll Free Features

Charges are based on the number of features added or changed for each Toll Free number.

Inbound Originating Features	Monthly Recurring Charge	Nonrecurring Charge
Extended Coverage	\$0	\$0
Area Code Selection	\$0	\$10
Area Code/Exchange Selection	\$0	\$10
ANI Routing/Blocking, per 1,000 ANIs	\$0	\$10

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.5 Rates and Charges, (Cont'd.)

C. Optional Toll Free Features, (Cont'd)

	Monthly Recurring Charge	Nonrecurring Charge
Enhanced Routing Plans:		Per Toll Free Number per Routing Plan/Feature Node:
	Per Routing Plan:	
	\$10.00	\$10.00
	Monthly Recurring Charge	Nonrecurring Charge
Uniform Call Allocation:	\$0.00	\$10.00
Command Routing Feature:	\$0.00	\$50.00
Toll Free Directory Assistance Listing Per Toll Free Number	\$10.00	\$0.00

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Business Toll Free Service, (Cont'd.)

4.3.6 Toll Free Discounts

A. Toll Free RespOrg Campaign

This offer applies to new business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the Toll Free Service to the Company and also sign up for a new Business Calling Plan. 200 toll free minutes will be awarded each month for the first four consecutive months in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment. Minutes will not exceed 800 total minutes and must be used in the month granted and will not carry over from month to month. This offer is only available per account, not per Toll Free number. This offer may not be combined with any other offer.

B. Toll Free Monthly Recurring Charge Waiver

New Business Toll Free Customers will receive a two month waiver of the Monthly Recurring Service Charge beginning with the first full or partial month of service. This may be in the form of a credit or a waiver.

C. Toll Free Non-Recurring Charge Waiver

New Business Toll Free Customers will receive a \$15.00 credit to apply to the Non-recurring Service Charge associated with the initiation of Business Toll Free Service. This may be in the form of a credit or a waiver.

SECTION 5 - PROMOTIONS

5.1 Promotional Offerings - General

From time to time the Company shall, at its option, offer promotions to stimulate subscription or network usage including, but not limited to, offering to waiver of some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made to all similarly situated Customers in the target market area.

5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in applicable interstate and international federal rate schedules which are incorporated into this intrastate tariff by reference. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.4 Acquisition Percent Discount Promotion

This promotion is available to Returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other free minute or percent discount promotion.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.6 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six (6) consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.7 Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.8 Special Event Marketing

Description of Offer:

This promotion is available to new residential Customers who presubscribe to Company's Plan C Intrastate Service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this promotion is contingent on Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the residential Customer initiates service.

Complimentary minutes will be awarded to Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Residential Personal Toll Free Number calls or operator assisted calls.

The residential Customer who discontinues Company's service, or whose service is discontinued by Company, prior to exercising earned complimentary minutes credits, forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s).

Dates of Offer:

As of March 20, 2010, this promotion is no longer offered.

Offer Restrictions:

This promotion is intended only for residential Customers who have attended the Special Event and sign up for Company's Plan C service either on site, or via the designated toll free number. Customer cannot enroll in any other promotion except the PIC Fee Voucher.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.9 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

5.10 Demonstration of Service Promotion

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.11 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, beginning with the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.12 Bundled Offering Promotion # 1

This promotion is offered to Business Customers who subscribe to the Business Plan 2 interexchange calling plan offered by the Company, as described elsewhere in this tariff ("eligible plan"), and who also subscribe to at least one of the services described further below, offered by a carrier affiliated with the Company. To be eligible for this promotion, the Customer: (a) must subscribe to the Company's eligible plan before June 1, 2002 via sales channels designated by the Company; and (b) must demonstrate to the satisfaction of the Company at the time of subscription to the Company eligible plan that the Customer also subscribes to at least one of the services specified below.

Eligible Business Customers must subscribe to Centrex, Customized Multi-line Telephone Service, ISDN PRI/Intelligent PRI Service, (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or Custom Line Telephone Service. These services are defined in the Company affiliate's applicable tariffs or contracts. Customers who satisfy all promotion eligibility requirements set forth in this section shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning with the first full month's billing cycle, plus the first partial month if enrollment begins prior to the first full billing cycle after subscription to the Company's eligible plan. Customers who discontinue or cancel the Company's service or the affiliated carrier's eligible service or whose service is refused, canceled, or discontinued by the Company under this tariff, or by the affiliated carrier, shall forfeit eligibility for the discount. This discount may be combined with other applicable promotional offerings. The amount of the discount will be calculated by applying the discount percentage after all other applicable discounts and credits.

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When this promotion is applied to intrastate, interstate and international calling, the promotions are not cumulative (i.e., a single 5% discount applies to total long distance usage).

As of May 14, 2002, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.13 IntraLATA Carrier Sign Up Promotion

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.14 Upsell Promotion

This promotion is available to new or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.15 Two Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic, intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing Company Customers) or on at least two lines (for new or returning Customers). The Residential Customer will receive a \$15.35 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. subscription to the Telephone Protection Plan with a basic inside wire maintenance intraLATA service (e.g. Telesure Basic Wire Maintenance) plan on at least one line that is presubscribed to the Company.

Dial tone line(s) and the Telephone Protection Plan with a basic inside wire maintenance services may be provided by affiliates of the Company, or any other certified local exchange carrier, that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential

- a. must subscribe to one of the Company's Eligible Plans via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service and has the requisite number of lines presubscribed to the Company and the Telephone Protection Plan with inside wire maintenance services described above in this section.

A Customer who satisfies all promotion eligibility requirements set forth in this section shall receive a monthly credit of \$15.35 beginning with the first full month's billing after subscription to a Company Eligible Plan. When service is used for both interstate and intrastate calling, only one monthly credit of \$15.35 applies. A Customer who discontinues or cancels the Company's service or the local exchange carrier's service, who fails to meet the two line presubscription minimum, who drops the wire maintenance plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for such credits. This promotion may not be combined with any other promotion.

As of February 8 2002, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.16 Customer Appreciation Day

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying Customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.17 Additional Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing Customers only) or on at least two lines (for new or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 18, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

As of April 16, 2003, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.18 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.19 Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 th month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 th month
\$40.00+	60 free minutes of domestic calling on the following four holidays for twenty four consecutive months after the Customer qualifies for the promotion: New Year's Day, Mother's Day, July 4 th and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

As of March 20, 2010, this promotion is no longer offered.

SECTION 5 - PROMOTIONS, (Cont'd.)

5.20 California Voice Business Winback Offer

This offer is available to new Business Customers in California that subscribe to the Company's Business Unlimited Long Distance Bundled Service Option with a one year commitment on at least one line, plus the following qualifying services purchased from an affiliated company:

- Voice Service with a 3 year term
 - Unlimited Dial Tone Line, or
 - Customized Multi-line Telephone Service, or (T)
 - Unlimited Flexible Telephone System for Business Service. |
- Unlimited Local, Regional and Direct Dial for Business with a 1 year term on a minimum of one line with (T)
 - Vertical Packages 1 and 2 (Call Waiting, Call Forward, 3 Way Calling, Caller ID, and Voice Mail) for POTS Customers, or
 - Vertical Package 2 (Caller ID and Standard Voice Mail) for Customized Multi-line Telephone Service customers (T)

The qualifying services are further described in Frontier Communications of the Southwest Inc. Product Guide.

The qualified Customer will receive a \$7.00 monthly credit for 36 consecutive months of service beginning with the first full billing cycle, including the first partial month if enrollment begins prior to the first billing cycle after it is implemented on the Customer's account.

Limitations:

The Customer who discontinues or cancels the Company's or affiliated company's qualifying services, or whose service is refused, canceled, or discontinued by the Company or affiliated company, shall forfeit eligibility to continue in this offer and all credits will immediately cease. This offer may not be combined with any other discounts unless specified by the Company and is subject to availability of the qualifying affiliate company services. This offer is only available through Company designed sales channels for Company designated marketing campaigns.

Offer Period: March 2, 2010 through May 29, 2010

SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customer at existing locations, except as otherwise indicated in the Service Description in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

Advice Letter No. 2

Decision No. D.09-10-056

Resolution No.

Issued By

Kenneth Mason, Vice President
Government and Regulatory Affairs

Date Filed: 08/05/10

Effective Date: 09/07/10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in (B) following. The assigned toll free number will terminate to an exchange access line.

6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.4 Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (a) or (b) following, rounded up to the nearest tenth.
 - 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
 - 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Optional Contract Periods

- A. Optional Contract Period provides a lower per hour usage rate for one, two or three year contract periods. Customer must specify the contract period at the time the service is ordered. During the contract period, Customer may elect to convert to a new contract period of the same or different length. Conversion to a new contract period will not incur penalty if the expiration date of the new contract period is greater than the remainder of the original contract period. When Customer converts to a new contract period, the applicable usage rates will apply.
- B. At the expiration of a contract period, the Company will continue to provide Business/Residence Line Toll Free Service at the month-to-month usage rates, unless Customer chooses to renew for the same contract period, convert to a different contract period, or discontinue service.
- C. If Customer terminates prior to the expiration date of the contract, Customer's contract period's to-date usage (to a maximum of twelve months) will be re-rated at the month-to-month tariff rate, and the payments made to date will be deducted from the re-rated total. Customer's termination liability will be the difference between these two figures.

6.1.6 Distinctive Ring Feature

A unique ringing signal is available which allows Customer to distinguish if the incoming call was placed by dialing Customer's toll free number or Customer's local exchange number. A unique ringing signal is available only where facilities permit. This feature is not available for use on some types of local exchange facilities. If Customer has Business/Residence Line Toll Free Service configured for multiple terminations, unique ringing will be provided on only one termination.

There is no additional monthly charge for this feature for Customers who subscribe to Business/Residence Line Toll Free Service with a qualified calling plan. There is no additional nonrecurring charge if this feature is ordered on the initial installation of service. When this feature is ordered subsequent to the initial installation of service, the Toll Free Number Service Termination service charge will apply.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.7 Allowance for Service Interruptions

If the Business/Residence Line Toll Free Service is interrupted for a period of less than two hours, no credit applies. If service is interrupted for a period of two hours to 24 hours, a per day credit applies as set forth below. For the purpose of determining the credit allowance, every month is considered to have 30 days.

A. An interruption allowance is determined by calculating the rate for one full day (minimum monthly rate divided by 30), multiplying the result by the number of days credited as specified in 2.

B. In determining the interruption allowance, the "proportionate part of day credited" applies as set forth below:

1. Interruption of 24 hours or less:

- | | |
|--------------------------|-----------|
| - less than 2 hours | No credit |
| - 2 hours up to 24 hours | One day |

2. Interruption over 24 hours:

Credit will be in one day multiples for each 2 hour period of service interruption, not to exceed one full day's credit for any period of 24 hours.

C. Credit allowances will not be made for:

1. Noncompletion of Business/Residence Line Toll Free messages due to busy network conditions.
2. Interruption of service due to Customer provided equipment or systems.
3. Interruption of service due to negligence of Customer.
4. During any period when Customer has released the access line for maintenance purposes or implementation of Customer order for a change in service arrangement.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Anytime Saver

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers residential Customers a flat rate for all direct dial calls. These flat rates are available 24 hours a day, seven days a week. Calls will be rated on full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

	Monthly Volume Thresholds			
	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
Direct Dial - per minute	\$0.10	\$0.10	\$0.08	\$0.08

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Regional Toll Call Residential Plan (T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Call Residential Plan is a discount to standard plan rates. (T)

6.3.1 Description

A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.

B. There is no monthly rate or nonrecurring charge associated with Regional Toll Call Residential Plan. (T)

6.3.2 Rates

Customer Dialed Direct Station-to-Station

	Initial	Peak Each Add'l Minute	Off-Peak Initial	Each Add'l Minute
InterLATA	\$0.1335	\$0.1335	\$0.0915	\$0.0915
IntraLATA	\$0.10	\$0.10	\$0.06	\$0.06

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 Easy Savings Flat Rate Plan for Business

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business Customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no nonrecurring charge with this billing option.

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

Intrastate - Per Minute of Use		Per Minute
	Month-to-Month	\$0.12
	1 Year Term	\$0.11
	2 Year Term	\$0.10
	3 Year Term	\$0.09
Monthly Recurring Charge	\$9.50	
Early Termination Charge	\$25.00 times the number of months remaining in the term period selected	

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 Easy Savings Flat Rate Plus Plan for Business

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business Customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

Intrastate - Per Minute of Use	Per Minute
1 Year Term	\$0.09
3 Year Term	\$0.09
Early Termination Charge	\$25.00 times the number of months remaining in the term period selected

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Regional Toll Business Plan (T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Business Plan is a discount to standard plan rates and/or Business Toll Free Services available only to business Customers. (T)

6.6.1 Description

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- B. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.
- C. The plan is applicable to all Peak and Off-Peak Rate Period direct dialed messages.
- D. The minimum service period for Regional Toll Business Plan is one month. (T)
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

6.6.2 Application of Discount

- A. Regional Toll Business Plan discount percentage applies to the plan usage and/or to Business Toll Free Rates and to the service charges and surcharge, if applicable. (T)
- B. Sub-minute rating will be utilized for the timing and rating of Regional Toll Business Plan messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. (T)
(T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Regional Toll Business Plan, (Cont'd.)

(T)

6.6.3 Volume Discounts

Business Customers who subscribe to Regional Toll Business Plan will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds:

(T)

Monthly Plan Usage Volume	Month-to-Month Discount
\$0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

6.6.4 Term Periods

- A. Customers may select a term period for Regional Toll Business Plan. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- B. Customer must specify the term period at the time the plan is ordered.
- C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.

(T)

Customer Dialed Direct Station-to-Station

	<u>Peak</u>		<u>Off-Peak</u>	
	<u>Initial</u>	<u>Each Add'l Minute</u>	<u>Initial</u>	<u>Each Add'l Minute</u>
InterLATA	\$0.1335	\$0.1335	\$0.0915	\$0.0915
IntraLATA	\$0.0995	\$0.0995	\$0.0580	\$0.0580

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Regional Toll Business Plan, (Cont'd.) (T)

6.6.5 Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
\$0.00 - 24.99	10%	15%	20%
\$25.00 - 99.99	15%	20%	25%
\$100.00 -199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

Advice Letter No. 3
Decision No.
Resolution No.

Issued By
Kenneth Mason, Vice President
Government and Regulatory Affairs

Date Filed: 05/24/11
Effective Date: 05/25/11

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Regional Toll Call Residential Plan Plus (T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Call Residential Plan Plus is a discount to standard plan rates available to residence Customers. (T)

6.7.1 Description

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B. There is no monthly rate or nonrecurring charge associated with Regional Toll Call Residential Plan Plus. (T)
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- D. Application of usage rates and timing of messages is as specified in this tariff. Plan rates are the same as used for Regional Toll Call Residential Plan and are found in this tariff. (T)
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.
- F. Regional Toll Call Residential Plan Plus Options (T)

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.7 Regional Toll Call Residential Plan Plus, (Cont'd.) (T)

6.7.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Regional Toll Call Residential Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges. (T)

6.7.3 Amount of Discount

Residential Customers who subscribe to the Regional Toll Call Residential Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month. (T)

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

6.7.4 12 Month Bonus Rebate

Upon subscription to the Regional Toll Call Residential Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation. (T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.8 10K Flat Rate Connection Services

6.8.1 General

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must select a 1, 2, or 3 year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible revenue dollars consist of Customer's total domestic and international outbound usage, domestic inbound usage, and Monthly Recurring Charges including usage and charges for the Company's full range of services. Intrastate service is an add-on to the interstate service.

6.8.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion, the Toll Free Plan II Promotion, and the Flat Rate Connections Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

When a term commitment expires, Customer will have 30 days to select a similar service plan of this Company. If Customer fails to notify the Company within this time frame, the Company will place Customer on the Great Connections Service with pricing that corresponds to a one year term and a \$10,000 annual commitment level. The new rates will

6.8.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

	Term Commitment		
	One Year Term	Two Year Term	Three Year Term
Per Minute Rate	\$0.09	\$0.08	\$0.07

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Solid Cents Plan

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

6.9.1 Domestic direct dial calling:

IntraLATA Toll:	0\$.08 per minute
In-State InterLATA	\$0.10 per minute

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Volume/Term Pricing Plan

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

6.10.1 Domestic direct dial calling:

	Total Monthly Usage		
	<u>\$0 - 24.99</u>	<u>\$25 - 49.99</u>	<u>\$50+</u>
0-6 months	\$0.14	\$0.13	\$0.12
7-18 months	\$0.14	\$0.12	\$0.11
19+ months	\$0.14	\$0.11	\$0.10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 5K Flat Rate Connections Service

6.11.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business Customers who generate \$5,000 - \$9,999 annually in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must commit to a one-year term plan, and a minimum revenue amount of \$5,000 for that year. Eligible revenue dollars consist of Customer's total domestic and international inbound and outbound usage and Monthly Recurring Charges including usage and charges for this service. After Customer has met his commitment for the contract period, he is eligible to remain with the Company and receive the flat rate with no further commitment levels to be met as long as there is no interruption in service.

6.11.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion and the Toll Free Plan II Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

6.11.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level for the one-year term, they will be assessed the shortfall difference. For example, if Customer does not meet his \$5,000 annual commitment and bills only \$2,800 in long distances charges, then Customer will be billed the \$2,200 shortfall.

Per Minute Rate \$0.07

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 Value Block Plan I

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Value Block Plan I enables business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. Customer must be presubscribed to the Company to take advantage of this offer. Customer may enroll in this plan during an outbound telemarketing contact from the Company. Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

<u>Block of Minutes</u>	<u>Price</u>	<u>Rate/Minute</u>
100	\$ 9.00	\$0.09
300	\$25.00	\$0.0833
500	\$40.00	\$0.08
700	\$55.00	\$0.0786

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 Nationwide Saver

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company's federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

	<u>Per Minute</u>
Direct Dial	\$0.07
Monthly Recurring Charge	\$4.95

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 Flextime Saver

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

- 5:00 pm to, but not including 5:00 am
- 6:00 pm to, but not including 6:00 am
- 7:00 pm to, but not including 7:00 am
- 8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

Monthly Volume Thresholds

	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
Direct Dial per minute				
Peak	\$0.20	\$0.20	\$0.15	\$0.15
Off-Peak	\$0.12	\$0.12	\$0.10	\$0.10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 One Easy Price

6.15.1 General

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

6.15.2 Restrictions/Conditions

Directory assistance, operator handled calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate \$0.10

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Special Conditions Applicable to All Rate Schedules

This special condition is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

6.16.1 Time-Of-Day Rate Periods

Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period or Off-Peak Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Martin Luther King Day*
Presidents' Day*	Memorial Day*	Columbus Day*
Veterans' Day**		

* Applies to Federally observed day only.

** When this holiday falls on Sunday, the Holiday rate applies on the following Monday. When this holiday falls on a Saturday, the Holiday rate applies to calls placed on the preceding Friday.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 Platinum Value Plan

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

The Platinum Value Plan applies to the following types of calls:

Customer Dialed Direct Station-to-Station

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

Per Minute of Use	Early Termination Charge
\$0.09	\$100.00 if terminated prior to completion of the first 12 months of the plan.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 Business Value Plan

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free and operator assisted calls, in addition to any applicable surcharges.

Total Monthly Usage	<u>\$0 - 249.99</u>	<u>\$250.00+</u>
Intrastate	\$0.08 per minute	\$0.07 per minute
Monthly Recurring Charge	\$9.50	
Early Termination Charge -	\$100.00 if terminated prior to completion of the first 12 months.	

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 10% Discount Program

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The 10% Discount Program is a bundled service offering of long distance and other services provided by the Company. Residential customers subscribing to long distance along with one or more services from the list below will receive a 10% discount off the regular tariff rates for long distance calling along with a special option for the other service (See Section 4.13 for discounts and/or rates).

10% Discount Program Qualifying Services:

Long Distance *plus*:
Visa credit card

6.19.1 10% Discount Program with Visa credit card

The 10% Discount Program with Visa credit card is a service offering that combines a regular credit card with residential long distance Service for savings on both offers.

The Visa credit card is provided by Associates National Bank (ANB) and all terms, conditions and restrictions related to the credit card are determined by the provider. All terms and conditions for the credit card are outlined in the cardholder agreement provided to Customers by ANB. ANB reserves the right to modify the terms and conditions (including the interest rate) of the credit card as with any other credit card offering provided by ANB.

Customers will receive a 10% discount on all long distance usage (including LDMTS (domestic and international), operator assisted, except directory assistance calls. In addition to this, the program consists of a discounted Visa credit card interest rate or a rebate check for one year on their long distance usage. (C)

This offer is not available with any other discounts or promotions. This offer is only available to Residential customers who are pre-qualified for the credit card.

If the Customer is denied the credit card, the Company will process the Primary Interexchange Carrier (PIC) change and the Customer will be an LDMTS customer. However, the Customer will not be on the 10% Discount Program.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 10% Discount Program, (Cont'd.)

6.19.1 10% Discount Program with Visa credit card, (Cont'd.)

If the credit card portion of this program is discontinued by the Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if the Customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

A. Interest Rate Discount

If the Customer changes to another long distance provider, a 30 day grace period will be provided in which the Customer must change back to the Company (PIC), to prevent the interest rate from defaulting back to the non discounted interest rate.

B. Rebate Check

For Customers choosing the rebate option, the rebate will be provided with the Customer's credit card statement and can be cashed as a normal check. The Customer must be a Company customer on the last day of the three month period to receive the rebate. If the Customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, Customer must use the credit card at least once during the three month rebate period.

6.19.2 Long Distance Rates

Customer will receive a 10% discount off residential long distance rates when subscribing to the 10% Discount Program.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 10% Discount Program, (Cont'd.)

6.19.3 Other Qualifying Services

Customer will receive special offers, as described below, when subscribing to the 10% Discount Program.

A. Visa credit card

1. Interest Rate Discount

Based on a risk assessment performed by the credit card provider, the Customer may receive a discount between 4% and 7% off the annual percentage rate (APR) on their Visa credit card.

B. Rebate Check

The Visa credit card Customer will receive a rebate check equal to one month's average monthly long distance usage every three months for a one-year period.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 Flat Rate LD Calling (T)

6.20.1 General Description

This plan is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

Flat Rate LD Calling is an optional calling plan offered to business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate Flat Rate LD Calling plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate tariff. (T)

6.20.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 Flat Rate LD Calling, (Cont'd.)

(T)

6.20.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from any grandfathered calling plan any calling plan with the same term length; or
8. When the Customer moves from a one, two or three year term on Flat Rate LD Calling to Business Unlimited Long Distance, Flat Per Minute Rate Business Calling, In State out of State Calling Plan or Frontier Call Plans.

(T)
|
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 Flat Rate LD Calling, (Cont'd.)

(T)

6.20.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan	
\$0.190	\$0.180	\$0.170	\$0.170	

B. Switched Access Inbound (Toll Free) Rates

	Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan	
\$0.190	\$0.180	\$0.170	\$0.170	

C. Dedicated Access Outbound Rates

	Term Plan Commitment			
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLata	\$0.1100	\$0.1045	\$0.0990	\$0.0935
InterLata	\$0.1250	\$0.1188	\$0.1125	\$0.1063

D. Dedicated Access Inbound (Toll Free) Rates

	Term Plan Commitment			
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLata	\$0.1100	\$0.1045	\$0.0990	\$0.0935
InterLata	\$0.1250	\$0.1188	\$0.1125	\$0.1063

SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan (T)

Effective November 10, 2009, High-Volume Discount LD Plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers. (T)

6.21.1 General Description

High-Volume Discount LD Plan is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at rates which are dependent on the Customer’s monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate High-Volume Discount LD Plan. (T)

6.21.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.21.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audio conferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level. (T)

SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.21.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on High-Volume Discount LD Plan to either Unlimited Long Distance or the Frontier Call Plans.

(T)
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont’d.)

6.21 High-Volume Discount LD Plan, (Cont’d.) (T)

6.21.5 Usage Rates, (Cont’d.)

A. Switched Access Outbound Rates, (Cont’d.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

Advice Letter No. 3
Decision No.
Resolution No.

Issued By
Kenneth Mason, Vice President
Government and Regulatory Affairs

Date Filed: 05/24/11
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SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont’d.)

6.21 High-Volume Discount LD Plan, (Cont’d.) (T)

6.21.5 Usage Rates, (Cont’d.)

B. Switched Access Inbound (Toll Free) Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

Advice Letter No. 3
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SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont’d.)

6.21 High-Volume Discount LD Plan, (Cont’d.) (T)

6.21.5 Usage Rates, (Cont’d.)

B. Switched Access Inbound (Toll Free) Rates, (Cont’d.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0460	\$0.0430	\$0.0390
\$3,000	\$0.0440	\$0.0410	\$0.0370
\$5,000	\$0.0420	\$0.0390	\$0.0350
\$7,500	\$0.0420	\$0.0390	\$0.0350
\$10,000	\$0.0420	\$0.0390	\$0.0350
\$15,000	\$0.0420	\$0.0390	\$0.0350
\$20,000	\$0.0420	\$0.0390	\$0.0350
\$30,000	\$0.0420	\$0.0390	\$0.0350

C. Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.21.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0330	\$0.0310	\$0.0290
\$3,000	\$0.0320	\$0.0300	\$0.0280
\$5,000	\$0.0310	\$0.0290	\$0.0270
\$7,500	\$0.0300	\$0.0280	\$0.0260
\$10,000	\$0.0290	\$0.0270	\$0.0250
\$15,000	\$0.0280	\$0.0260	\$0.0240
\$20,000	\$0.0270	\$0.0250	\$0.0230
\$30,000	\$0.0260	\$0.0240	\$0.0220

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.21.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0330	\$0.0310	\$0.0290
\$3,000	\$0.0320	\$0.0300	\$0.0280
\$5,000	\$0.0310	\$0.0290	\$0.0270
\$7,500	\$0.0300	\$0.0280	\$0.0260
\$10,000	\$0.0290	\$0.0270	\$0.0250
\$15,000	\$0.0280	\$0.0260	\$0.0240
\$20,000	\$0.0270	\$0.0250	\$0.0230
\$30,000	\$0.0260	\$0.0240	\$0.0220

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.21.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0330	\$0.0310	\$0.0290
\$3,000	\$0.0320	\$0.0300	\$0.0280
\$5,000	\$0.0310	\$0.0290	\$0.0270
\$7,500	\$0.0300	\$0.0280	\$0.0260
\$10,000	\$0.0290	\$0.0270	\$0.0250
\$15,000	\$0.0280	\$0.0260	\$0.0240
\$20,000	\$0.0270	\$0.0250	\$0.0230
\$30,000	\$0.0260	\$0.0240	\$0.0220

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.)

(T)

6.21.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.0700	\$0.0670	\$0.0600
\$100	\$0.0700	\$0.0670	\$0.0600
\$250	\$0.0700	\$0.0670	\$0.0600
\$500	\$0.0600	\$0.0570	\$0.0510
\$1,000	\$0.0330	\$0.0310	\$0.0290
\$3,000	\$0.0320	\$0.0300	\$0.0280
\$5,000	\$0.0310	\$0.0290	\$0.0270
\$7,500	\$0.0300	\$0.0280	\$0.0260
\$10,000	\$0.0290	\$0.0270	\$0.0250
\$15,000	\$0.0280	\$0.0260	\$0.0240
\$20,000	\$0.0270	\$0.0250	\$0.0230
\$30,000	\$0.0260	\$0.0240	\$0.0220

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.6 Bundled Service Option

A. General

The Bundled Service Option is offered to High-Volume Discount LD Plan Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to High-Volume Discount LD Plan that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. (T)

Eligible Business Customers must subscribe to one of the following services: Centrex (e.g. Centrex Plus, Flexible Telephone System, Centrex Full Feature Business Voice System, Customized Multi-line Telephone Service), ISDN PRI/Intelligent PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or Flexible Digital Channel Service from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts. (T)

Resolution No.

Government and Regulatory Affairs

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.6 Bundled Service Option, (Cont'd.)

A. General, (Cont'd.)

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic High-Volume Discount LD Plan rates as specified in this tariff. (T)

2. Termination of Liability

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to High-Volume Discount LD Plan will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities. (T)

3. Combination with other offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to High-Volume Discount LD Plan Customers. (T)

B. Usage Rates

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services. (T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.7 Integrated Voice Access Service

Effective November 10, 2009, Integrated Voice Access Service is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

A. General Description

Integrated Voice Access (IVA) service is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed dedicated access lines. Inbound (toll free) calling is also available for termination on dedicated access lines. The eligible Customer must subscribe to High-Volume Discount LD Plan and demonstrate to the satisfaction of the Company at the time of subscription to IVA that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. (T)
(T)

Eligible Business Customers must subscribe to Digital Service or DCS from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Dedicated Access	6 seconds	6 seconds

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.7 Integrated Voice Access Service, (Cont'd.)

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Conference Connections audio conferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period. (T)

D. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.7 Integrated Voice Access Service, (Cont'd.)

D. Termination Liability, (Cont'd.)

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two-year term on High-Volume Discount LD Plan to a three-year term on High-Volume Discount LD Plan; (T)
7. When the Customer reduces their term monthly spend level one level during a billing cycle; or (T)
8. When the Customer replaces a one or three year term on High-Volume Discount LD Plan s to Business Unlimited Long Distance. (T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.21 High-Volume Discount LD Plan, (Cont'd.) (T)

6.21.7 Integrated Voice Access Service, (Cont'd.)

E. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic High-Volume Discount LD Plan rates as specified in this tariff. (T)

F. Usage Rates

Usage rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

1. Dedicated Intrastate Outbound (Dial 1) & Inbound (Toll Free)

Monthly Usage Guarantee	One Year Term	Three Year Term
\$100	\$0.0450	\$0.0400
\$250	\$0.0430	\$0.0380
\$500	\$0.0420	\$0.0370
\$1,000	\$0.0390	\$0.0350
\$3,000	\$0.0370	\$0.0330
\$5,000	\$0.0360	\$0.0320
\$7,500	\$0.0350	\$0.0310
\$10,000	\$0.0340	\$0.0310
\$15,000	\$0.0330	\$0.0300
\$20,000	\$0.0320	\$0.0290
\$30,000	\$0.0310	\$0.0280

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan A

This plan is only available to existing Customers as of March 1, 2001, at existing locations, without modification.

Business Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

6.22.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/10/09, only available to existing Customers.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan A, (Cont'd.)

6.22.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location; or
- B. When the Customer moves to a jurisdiction where the Company is prohibited from offering service; or
- C. When the Customer renegotiates the term plan for a longer term; or
- D. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- E. When the Customer moves from any grandfathered calling plan to In State out of State Calling Plan, or to any calling plan with the same term length. (T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan. (T)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan A, (Cont'd.)

6.22.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

		Term Plan Commitment		
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLATA	\$0.0700	\$0.0665	\$0.0630	\$0.0595
InterLATA	\$0.0800	\$0.0760	\$0.0720	\$0.0680

B. Switched Access Inbound (Toll Free) Rates

		Term Plan Commitment		
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLATA	\$0.0700	\$0.0665	\$0.0630	\$0.0595
InterLATA	\$0.0800	\$0.0760	\$0.0720	\$0.0680

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.22 Business Plan A, (Cont'd.)

6.22.3 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

		Term Plan Commitment		
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLATA	\$0.1100	\$0.1045	\$0.0990	\$0.0935
InterLATA	\$0.1250	\$0.1188	\$0.1125	\$0.1063

D. Dedicated Access Inbound (Toll Free) Rates

		Term Plan Commitment		
	Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
IntraLATA	\$0.1100	\$0.1045	\$0.0990	\$0.0935
InterLATA	\$0.1250	\$0.1188	\$0.1125	\$0.1063

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B

Business Plan B is offered only to existing Business Customers at existing locations prior to August 1, 2001, for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

6.23.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.23.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire Account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- G. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- H. When the Customer has encountered extremely poor service, verified by higher management.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.3 Termination Liability, (Cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.0690	\$0.0656	\$0.0621	\$0.0587
\$500	\$0.0680	\$0.0646	\$0.0612	\$0.0578
\$1,000	\$0.0670	\$0.0637	\$0.0603	\$0.0570
\$2,000	\$0.0660	\$0.0627	\$0.0594	\$0.0561
\$3,000	\$0.0650	\$0.0618	\$0.0585	\$0.0553
\$5,000	\$0.0640	\$0.0608	\$0.0576	\$0.0544
\$7,500	\$0.0630	\$0.0599	\$0.0567	\$0.0536
\$10,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$15,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$20,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$25,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$30,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$35,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$40,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$45,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$50,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$55,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$60,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

A. Switched Access Outbound Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.0788	\$0.0748	\$0.0709	\$0.0669
\$500	\$0.0775	\$0.0736	\$0.0698	\$0.0659
\$1,000	\$0.0763	\$0.0724	\$0.0686	\$0.0648
\$2,000	\$0.0750	\$0.0713	\$0.0675	\$0.0638
\$3,000	\$0.0738	\$0.0701	\$0.0664	\$0.0627
\$5,000	\$0.0725	\$0.0689	\$0.0653	\$0.0616
\$7,500	\$0.0713	\$0.0677	\$0.0641	\$0.0606
\$10,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$15,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$20,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$25,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$30,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$35,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$40,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$45,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$50,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$55,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$60,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.0690	\$0.0656	\$0.0621	\$0.0587
\$500	\$0.0680	\$0.0646	\$0.0612	\$0.0578
\$1,000	\$0.0670	\$0.0637	\$0.0603	\$0.0570
\$2,000	\$0.0660	\$0.0627	\$0.0594	\$0.0561
\$3,000	\$0.0650	\$0.0618	\$0.0585	\$0.0553
\$5,000	\$0.0640	\$0.0608	\$0.0576	\$0.0544
\$7,500	\$0.0630	\$0.0599	\$0.0567	\$0.0536
\$10,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$15,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$20,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$25,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$30,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$35,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$40,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$45,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$50,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$55,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527
\$60,000	\$0.0620	\$0.0589	\$0.0558	\$0.0527

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.0788	\$0.0748	\$0.0709	\$0.0669
\$500	\$0.0775	\$0.0736	\$0.0698	\$0.0659
\$1,000	\$0.0763	\$0.0724	\$0.0686	\$0.0648
\$2,000	\$0.0750	\$0.0713	\$0.0675	\$0.0638
\$3,000	\$0.0738	\$0.0701	\$0.0664	\$0.0627
\$5,000	\$0.0725	\$0.0689	\$0.0653	\$0.0616
\$7,500	\$0.0713	\$0.0677	\$0.0641	\$0.0606
\$10,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$15,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$20,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$25,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$30,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$35,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$40,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$45,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$50,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$55,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595
\$60,000	\$0.0700	\$0.0665	\$0.0630	\$0.0595

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$500	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$1,000	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$2,000	\$0.0540	\$0.0513	\$0.0486	\$0.0459
\$3,000	\$0.0530	\$0.0504	\$0.0477	\$0.0451
\$5,000	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$7,500	\$0.0510	\$0.0485	\$0.0459	\$0.0434
\$10,000	\$0.0500	\$0.0475	\$0.0450	\$0.0425
\$15,000	\$0.0490	\$0.0466	\$0.0441	\$0.0417
\$20,000	\$0.0480	\$0.0456	\$0.0432	\$0.0408
\$25,000	\$0.0470	\$0.0447	\$0.0423	\$0.0400
\$30,000	\$0.0460	\$0.0437	\$0.0414	\$0.0391
\$35,000	\$0.0450	\$0.0428	\$0.0405	\$0.0383
\$40,000	\$0.0440	\$0.0418	\$0.0396	\$0.0374
\$45,000	\$0.0430	\$0.0409	\$0.0387	\$0.0366
\$50,000	\$0.0420	\$0.0399	\$0.0378	\$0.0357
\$55,000	\$0.0410	\$0.0390	\$0.0369	\$0.0349
\$60,000	\$0.0400	\$0.0380	\$0.0360	\$0.0340

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$500	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$1,000	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$2,000	\$0.0550	\$0.0523	\$0.0495	\$0.0468
\$3,000	\$0.0540	\$0.0513	\$0.0486	\$0.0459
\$5,000	\$0.0530	\$0.0504	\$0.0477	\$0.0451
\$7,500	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$10,000	\$0.0510	\$0.0485	\$0.0459	\$0.0434
\$15,000	\$0.0500	\$0.0475	\$0.0450	\$0.0425
\$20,000	\$0.0490	\$0.0466	\$0.0441	\$0.0417
\$25,000	\$0.0480	\$0.0456	\$0.0432	\$0.0408
\$30,000	\$0.0470	\$0.0447	\$0.0423	\$0.0400
\$35,000	\$0.0460	\$0.0437	\$0.0414	\$0.0391
\$40,000	\$0.0450	\$0.0428	\$0.0405	\$0.0383
\$45,000	\$0.0440	\$0.0418	\$0.0396	\$0.0374
\$50,000	\$0.0430	\$0.0409	\$0.0387	\$0.0366
\$55,000	\$0.0420	\$0.0399	\$0.0378	\$0.0357
\$60,000	\$0.0410	\$0.0390	\$0.0369	\$0.0349

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

1. IntraLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$500	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$1,000	\$0.1100	\$0.1045	\$0.0990	\$0.0935
\$2,000	\$0.0540	\$0.0513	\$0.0486	\$0.0459
\$3,000	\$0.0530	\$0.0504	\$0.0477	\$0.0451
\$5,000	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$7,500	\$0.0510	\$0.0485	\$0.0459	\$0.0434
\$10,000	\$0.0500	\$0.0475	\$0.0450	\$0.0425
\$15,000	\$0.0490	\$0.0466	\$0.0441	\$0.0417
\$20,000	\$0.0480	\$0.0456	\$0.0432	\$0.0408
\$25,000	\$0.0470	\$0.0447	\$0.0423	\$0.0400
\$30,000	\$0.0460	\$0.0437	\$0.0414	\$0.0391
\$35,000	\$0.0450	\$0.0428	\$0.0405	\$0.0383
\$40,000	\$0.0440	\$0.0418	\$0.0396	\$0.0374
\$45,000	\$0.0430	\$0.0409	\$0.0387	\$0.0366
\$50,000	\$0.0420	\$0.0399	\$0.0378	\$0.0357
\$55,000	\$0.0410	\$0.0390	\$0.0369	\$0.0349
\$60,000	\$0.0400	\$0.0380	\$0.0360	\$0.0340

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.23 Business Plan B, (Cont'd.)

6.23.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates, (Cont'd.)

2. InterLATA

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$500	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$1,000	\$0.1250	\$0.1188	\$0.1125	\$0.1063
\$2,000	\$0.0550	\$0.0523	\$0.0495	\$0.0468
\$3,000	\$0.0540	\$0.0513	\$0.0486	\$0.0459
\$5,000	\$0.0530	\$0.0504	\$0.0477	\$0.0451
\$7,500	\$0.0520	\$0.0494	\$0.0468	\$0.0442
\$10,000	\$0.0510	\$0.0485	\$0.0459	\$0.0434
\$15,000	\$0.0500	\$0.0475	\$0.0450	\$0.0425
\$20,000	\$0.0490	\$0.0466	\$0.0441	\$0.0417
\$25,000	\$0.0480	\$0.0456	\$0.0432	\$0.0408
\$30,000	\$0.0470	\$0.0447	\$0.0423	\$0.0400
\$35,000	\$0.0460	\$0.0437	\$0.0414	\$0.0391
\$40,000	\$0.0450	\$0.0428	\$0.0405	\$0.0383
\$45,000	\$0.0440	\$0.0418	\$0.0396	\$0.0374
\$50,000	\$0.0430	\$0.0409	\$0.0387	\$0.0366
\$55,000	\$0.0420	\$0.0399	\$0.0378	\$0.0357
\$60,000	\$0.0410	\$0.0390	\$0.0369	\$0.0349

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.24 E-Values Plan Service

This service is only available to existing Customers as of May 23, 2002, at existing locations, without modification.

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the Internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are also available under this plan.

6.24.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.24.2 Usage Rates

1. Switched Access Outbound Rates

	Rate Per Minute
IntraLATA	\$0.07
InterLATA	\$0.08

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 Business Block of Time (formerly tariffed as Business Plan F Service)

6.25.1 General Description

This plan is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

Business Block of Time is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls and Toll Free service.

6.25.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time. To qualify for Business Block of Time, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 Business Block of Time, (Cont'd.)

6.25.3 Limitations of Service

Business Block of Time is not available with the following local/IntraLATA business services: Flexible Digital Channel Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (T)

Business Block of Time is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. (T)

Customers may discontinue their enrollment in Business Block of Time at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this Price List or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time and remains presubscribed to the Company's service will default to In State out of State Calling Plan month-to-month Service unless the Customer selects another Optional Business Service. (T)

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three-way calling, permanent Internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to In State out of State Calling Plan month-to-month Service, described in Schedule 1, as a result of non-business use. (T)

This calling plan is only offered where billing and system capabilities exist.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.25 Business Block of Time, (Cont'd.)

6.25.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.26 Dedicated Access

This service is only available to existing Customers as of November 10, 2009, at existing locations, without modification.

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

6.26.1 Access Local Loop

Terms and conditions are the same as specified in National Private Line Services.

6.26.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in National Private Line Services.

6.26.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in National Private Line Services.

6.26.4 Agency Coordination

Terms, conditions and rates are the same as specified in National Private Line Services

6.26.5 Term Commitment Plans

Same as specified in National Private Line Services.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services

This service is only available to existing Customers as of November 10, 2009, at existing locations, without modification.

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

6.27.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.1 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

6.27.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.2 Regulations, (Cont'd.)

A. Service Guarantee, (Cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the Customer, the Company shall provide the Customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.2 Regulations, (Cont'd.)

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

6.27.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service - Per IOC:

a. Installation Charge \$160.00

b. Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service

a. Per IOC - 128 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

b. Per IOC - 256 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

c. Per IOC – 384 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

d. Per IOC – 512 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

e. Per IOC - 768 kbps:

1. Installation Charge \$160.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

3. DS1 Service

a. Per IOC:

1. Installation Charge \$800.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

4. DS3 Service

a. Per IOC:

1. Installation Charge: \$5,000.00

2. Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

C. Access Connection - A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

D. Access Coordination - A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.27 National Private Line (PL) Services, (Cont'd.)

6.27.3 Rates and Charges, (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR)

This service is only available to existing Customers as of November 10, 2009, at existing locations, without modification.

6.28.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this Price List operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within California. Service is available for use 24 hours a day, seven days a week.

A. National Ports

Provides connectivity within and between locations within the State.

B. Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.1 Description, (Cont'd.)

C. Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

D. National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

E. Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCs only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the Customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.3 Terms and Conditions, (Cont'd.)

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

Termination Charge ' Remaining Months x Monthly Charge

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month-to-month rates and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time the Company may provide certain special promotional offering to its Customers. These offerings may be limited to certain dates, times and locations.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port:

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

a. Per DLCI, CIR in Kbps \$50.00

2. Monthly Recurring Charge

a. Per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR),
(Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

a. Per DLCI, CIR in Kbps, (Cont'd.)

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR),
(Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

b. Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port \$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change \$75.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port \$150.00

- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change \$100.00

F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.28 National Frame Relay Service (NFR), (Cont'd.)

6.28.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.29 Business In Touch Service

This service is only available to existing Customers as of November 28, 2001, at existing locations, without modification.

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four-digit security code, to Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on Customer's account to subscribe to this service. Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and non-recurring charges are set forth in the Company's federal rate schedules.

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.30 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012

A. General Description

Frontier Digital State Unlimited-2010 is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital State Unlimited-2010 local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital State Unlimited-2010 option.

B. Rates and Charges

Frontier Digital State Unlimited-2010 calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

C. Usage Charges

With the Frontier Digital State Unlimited-2010 option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital State Unlimited-2010 Service is offered to the residential user, for the Customer’s personal, residential, non-business and non-professional use.

(N)

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.30 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012 (Cont'd)

(N)

C. Usage Charges (Cont'd)

Using the Frontier Digital State Unlimited-2010 service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital State Unlimited-2010 service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital State Unlimited-2010 is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital State Unlimited-2010 plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier On-Line and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital State Unlimited-2010, where available.

(N)

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.30 Frontier Digital State Unlimited-2010 – Grandfathered as of July 14, 2012 (Cont'd)

D. Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital State Unlimited-2010 is billed in advance. If a new customer to Frontier Digital State Unlimited-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

E. Rates and Charges

Frontier Digital State Unlimited-2010

	<u>Monthly Rate</u>	
Intrastate Rate	\$8.00	(I)
	<u>Rate Per Minute</u>	
Additional Phone Lines		
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	